

HORIZON HOSTED VOICE

FEATURE SET

Full Voice Portfolio with more than 100 features



Home Phone

- 811
- 211 – Community Services Assistance
- 411 – Directory Assistance
- 711 – TRS
- 900/976 Call Blocking
- 911 Emergency Services
- 911 Multi-Device Support
- Account Calling Plans
- Advanced Call Forwarding
- Auto-Attendant
- Branding/Language
- Busy Lamp Field (BLF) with Presence
- Call Features
- Call Forking
- Call Forward Always
- Call Forward Busy
- Call Forward No Answer
- Call Forwarding – Out of Service
- Call Forwarding – Remote Access
- Call Forwarding Phone/Web Integration
- Call Forwarding Selective
- Call Forwarding Status Check
- Call History
- Call Park and Retrieve
- Call Pick-Up
- Call Return
- Call Screening – Anonymous Allow/Forward/Rejection/Voicemail



Business Lines

- Call Screening – Custom Allow/Forward/Rejection/Voicemail
- Call Screening – Toll Free Allow/Forward/Rejection/Voicemail
- Call Screening/Selective Call Allow
- Call Screening/Selective Call Forward
- Call Screening/Selective Call Reject
- Call Transfer – Attended
- Call Transfer – Blind
- Call Waiting
- Caller ID
- Caller ID Block All Calls
- Caller ID Block per Call
- Caller ID to Set Top Box
- Caller ID Unblock per Call
- Calling Line ID Delivery
- Calling Line ID Delivery – Internal
- CNAM (Caller ID Name)
- Company Directory
- Conference 3-Way
- Device Ring Groups
- Dial from Phone Call Logs
- Dialing Restrictions
- Direct Inward Dialing (DID)
- Directory Listing
- Disable Call Waiting per Call
- Distinctive Ring
- Do Not Disturb
- Dynamic Call Capacity
- Extension-to-Extension Dialing



SIP Trunking

- Fax Support
- Fax to Email
- Find-me/Follow-me
- Hold
- Hook Flash Hold
- IVR (Interactive Voice Response)
- IVR Builder GUI
- Lawful Intercept Support
- Local Number Portability
- Localized Dialing Experience
- MLHG Multiple Membership
- Multi-line Hunt Groups (MLHG)
- Multilingual Error Messages
- Multilingual Telephone Interface
- Multilingual Voicemail Access
- Multiple Appearance Directory Numbers (MADN)
- Music on Hold
- Overflow and Failure Forwarding
- Paging
- Phone Directory
- Pilot Number
- Priority Ring
- Prompt Barge-In
- Redial
- Registration-based Credentials
- Scheduled Call Routing
- Scheduler
- Shared Call Appearance

- Shared Devices
- Shared Lines
- Simultaneous Ring
- SIP Trunks
- SMB Admin End User Portal
- SMB Standard End User Portal
- Soft Client Support
- Speed Dial – Custom Number
- Speed Dial – User
- Toll-free Numbers
- User Ring Groups
- Vanity Caller ID Name
- Video call support
- Virtual Numbers
- Voicemail
- Voicemail – Multiple Greetings
- Voicemail – Shared
- Voicemail – Sub mailboxes
- Voicemail – Visual Voicemail
- Voicemail Access on Power/Connectivity Failure
- Voicemail Message Advanced Playback Options
- Voicemail Message Call Back
- Voicemail Message Waiting Indicator (MWI)
- Voicemail to Email/Unified Messaging
- Voicemail Visual Message Waiting Indicator (VMWI)



Hosted IP PBX



Mobile Office