



## SOUTHERN OHIO HEALTH CARE NETWORK

## MASTER SERVICE AGREEMENT



Industry: Healthcare non-profit

**Company:** The Southern Ohio Health Care Network (SOHCN) a collaborative of rural healthcare providers, serves more than 350 healthcare facilities operated by 18 different healthcare providers in Ohio, West Virginia and Kentucky. To help support quality care and telehealth initiatives, SOHCN is authorized by the FCC as a Consortium. This enables them to leverage the purchasing power of a range of health systems, resulting in advantageous pricing and strong service level agreements.

The SOHCN originally began as a 34-county project in southeastern Ohio, and today saves members more than \$2 million every year across Ohio, West Virginia and Kentucky. With its deep expertise and strong track record in broadband, as well as its pooled purchasing power, the SOHCN improves the variety, quality, and pricing of services that its members can access.

Horizon Solution:



Ethernet Connectivity

### Business Challenge

Ensuring access to quality, affordable healthcare, despite consistently remaining a cornerstone of the globe's quality of life and ongoing health, has never been more important than in the wake of a global pandemic.

To support this mission and deliver life-sustaining — or even life-saving — services to a growing number of members, SOHCN has been on a consistent path of expansion. The consortium has consistently needed to expand its network foundations in order to grow its footprint and meet evolving healthcare demands across more counties and states.

Expanding the fiber broadband is crucial to ensuring the viability of SOHCN's services, allowing telemedicine capabilities to extend to in-need and underserved areas, along with related networking necessities like patient data sharing between physicians and more. To support these mission-critical solutions, The Southern Ohio Health Care Network and its members require the utmost network reliability, efficiency, security and scalability.

*"We are delighted to award this renewal to Horizon. We have a long partnership dating over a decade of developing this network. Both entities have seen significant expansion that really mirrors a similar footprint."*  
- Tom Reid, Board Appointed Project Coordinator - SOHCN



## The Horizon Solution

A partnership between SOHCN and Horizon was initially forged in 2009 when Horizon won a competitive bid for a fiber network build-out to 13 southern Ohio counties. This project, part of the FCC Rural Health Care Pilot Program, was extended in 2010 when 21 additional counties were added through the National Telecommunications and Information Administration (NTIA) Broadband Technology Opportunity Program.

With this strong history of broadband and healthcare success and its depth of industry-specific, consultative expertise, the SOHCN Board chose to continue working with Horizon as a primary fiber broadband provider for its growing network.

Today, SOHCN leverages Horizon's industry-leading Metro Ethernet services, which deliver high levels of redundancy and diversity throughout the network. Horizon also delivers its signature customization and collaboration — two hallmarks of its dedication to outstanding local customer service.

## Results

Together, Horizon and SOHCN deliver high-quality, highly reliable fiber connectivity to healthcare organizations across a growing service region. With robust metro ethernet in place, uptime and reliability are increased so that life-saving services do not experience interruptions, and members can rely on the connectivity that supports their healthcare services.

With Horizon's flexibility, scalability and consultative approach to network builds, SOHCN's network is future-proofed and ready for any future expansions. Today, the consortium is prepared with robust fiber capabilities that can suit any and all growing demands in an era when accessible and remote healthcare is more vital than ever.



## Key Benefits:

- ◇ Increased bandwidth seamlessly supported streaming capabilities and other internet-based programs
- ◇ Dedicated internet access keeps networking safe, reliable and future-proofed
- ◇ Unified cloud-based voice services help YMCA locations communicate simply and easily for enhanced service

*"We pride ourselves on being a true partner that builds customized and sometimes complex network solutions that best fit our customers' needs. We have been able to anchor our network and expand with SOHCN to provide its members the best in fiber connectivity."*

*- Glenn Lytle, Chief Revenue Officer -  
Horizon*

To learn more about additional Horizon solutions, visit [HorizonConnects.com/business-fiber-solutions](https://HorizonConnects.com/business-fiber-solutions)

